

CRA DIRECT DEPOSIT FOR BUSINESS MEMBERS FAQ

SUMMARY

- To help employers keep and re-hire workers amidst the challenges posed by the COVID-19 pandemic, the Government of Canada has implemented the [Canada Emergency Wage Subsidy \(CEWS\)](#). The Canada Revenue Agency (CRA) is administering the CEWS on behalf of the Government.
- The CRA requires employers to register for direct deposit in order to receive the benefit straight into their business payroll account. With only one-third of Canadian companies currently registered for CRA direct deposit, the CRA estimates it would need to send approximately 4.5 million cheques over the next four weeks, which is unsustainable. To ensure fast and secure payments, employers can now register business payroll accounts for direct deposit with the CRA through their financial institution.

FAQS

1. When can I access the CRA direct deposit for businesses service through this FI?

We will soon be in a position to offer the CRA direct deposit for businesses enrollment effective June 8, 2020. Through this service, your business can simply and securely submit your direct deposit enrolment information to the CRA.

Please note: [Applications for the CEWS benefit must be made directly through the CRA](#). Once you are approved for the CEWS benefit, registering for the CRA direct deposit for businesses service helps ensure your CEWS payment from CRA is quickly and securely deposited into your business payroll account.

2. Who is eligible to enroll for CRA direct deposit for businesses?

To be eligible to enroll in CRA direct deposit for businesses, you must have a business account with Northern Credit Union that was opened on or before March 1, 2020. You must have a valid 15-digit business number and a Payroll account (RP). In addition, the legal name of the business on file with us and your business owner details must match what the CRA has on file, or the direct deposit enrolment may not be successfully processed by CRA. To avoid any discrepancies which could result in rejection by the CRA, the business owner can complete the direct deposit registration and can fill in the optional fields for SIN # and date of birth (DOB) as these fields give CRA other criteria to do matching against.

The following links provide further detail on eligibility:

- https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy/cews-frequently-asked-questions.html#h_2
- <https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy/cews-who-eligible-employer.html>

3. What information will I have to provide when I sign up for CRA direct deposit for businesses through my FI?

Enrolment is completed using (where available) existing customer information on file at Northern Credit Union including: business name, owner name, 15-digit business number, SIN, and bank account information. Member identity is verified without the member being to log into the MyCRA website or contacting the CRA directly.

4. What happens if the enrolment fails?

You can attempt to enroll again in direct deposit with your FI or via the CRA My Business Account.

5. What happens if the Business Number is not correctly formatted?

Our enrollment form will not allow for invalid characters to be inputted into the field. The format will be required only to allow nine (9) numbers, the letters Rr or Pp, and then four (4) subsequent numbers. I.e.: 123456789RP0001 or NNNNNNNNNrpNNNN. If an invalid character is entered, an error message will be displayed.

To avoid any discrepancies, which could result in rejection by the CRA, the business owner can complete the direct deposit registration and can fill in the optional fields for SIN # and DOB as these fields give CRA other criteria to do matching against.

6. What if I don't see the updated bank account information for my business after 48 hours?

Contact the CRA at 1-800-959-5525.

7. How will the deposit show up in my account?

The deposits will show as being made by the Receiver General. The description on your statement will read Federal Payment FED.

8. What CRA business payments are captured in the direct deposit enrolment through your FI?

Our CRA direct deposit for businesses enrolment feature will currently enable direct deposits in support of CEWS, which will be paid into your business payroll account. It will not apply to direct deposit requests for the corporation income tax refund and GST sales tax refund at this time.

9. Can I have the payments go into my USD account?

No, the payments are paid in CAD and must be directed to a CAD account.

10. When can I apply for the Canada Emergency Wage Subsidy (CEWS)?

Starting April 27, 2020, eligible business will be able to apply for CEWS through the [Government of Canada](#). The CRA will collect applications throughout this week. As of May 4, the CRA will process applications through its automated verification system. As such, employers can apply at a time that's convenient for them.

11. What about businesses who are unable to bank online or through an app?

The CRA can still issue cheques for CRA business payments. For any questions related to your CEWS payments, please contact the CRA directly at 1-800-959-5525.

12. Does enrolling for direct deposit for my business automatically sign me up for the Canada Emergency Wage Subsidy (CEWS)?

No, this sign up is only for choosing your method of receiving your CEWS payment.

13. I'm already signed up for direct deposit with the Canada Revenue Agency for my payroll account (RP). Do I need to enroll again?

No, you do not need to sign up again. The CRA will use the account information that you have already provided for your direct deposit payments. You will, however, need to apply separately for the CEWS payment.

14. I've already signed up for CRA direct deposit with another bank/financial institution. If I sign up again, will it update what I have on file with the CRA?

Yes. The most recent enrolment you complete will become the account on file with the CRA. Direct deposits for CEWS payments will only be made into one payroll account (RP), at one financial institution.