



DISPOSING OR REPLACING YOUR SMARTPHONE

As technology progresses rapidly, smartphones continue to advance and innovate with new features. As a result, people replace their phone as frequently as possible. Often not realizing how much personal data is on these devices.

TYPES OF SENSITIVE DATA

- Contact details of everyone in your address book.
- Personal photos, videos, and audio recordings.
- Stored passwords and access to your accounts, such as your bank, social media, or email.
- Texting or chat sessions within applications like secure chat, games, and social media.



WIPE YOUR DEVICE

Simply deleting data is not enough, instead you should securely erase all the data on your device before disposing it off. The reset function varies among devices; listed below are the steps for the two most common devices.

- Apple iOS Devices: Settings | General | Reset | Erase All Content and Settings
- Android Devices: Settings | Privacy | Factory Data Reset



SIM & EXTERNAL CARDS

- SIM card retains information about your account. If you plan to change your phone, number or your service provider, ensure you transfer or destroy the SIM.
- Some Android mobile devices utilize a removable SD (Secure Digital) card for additional storage. Remove these external storage cards from your mobile device prior to disposal.

